

**Managed Care Enrollment and Payment Basic Training
September 11 2002**

Basic Training

September 11, 2002	CMS Central Office	Baltimore, Maryland
9:00 am – 4:00 pm		
Transportation from Baltimore Wyndham Hotel to CMS Central Office		
Welcome and GHP Overview		
Morning Break Out Sessions		
Lunch		
Afternoon Breakout Sessions		
Transportation to Baltimore Wyndham Hotel from CMS Central Office		

Specific issues and problems related to your MCO will not be discussed at basic training sessions. Specific MCO challenges will be discussed during the workshops on Sept 13, 2002.

Break out sessions will provide training for inexperienced staff. We will teach the basic skills necessary for you to successfully:

- Obtain and maintain access to the Managed Care systems
- Log into the Managed Care systems
- Upload and down load information
- Input data into the Managed Care systems,
- Read downloaded reports and
- Reconcile the payments and membership
- Understand the health status and payment hierarchies

**Managed Care Enrollment and Payment Conference Agenda
September 12 – 13, 2002**

General Session

September 12 and 13, 2002 Wyndham Baltimore Inner Harbor Hotel

Topic	Speaker(s)
Registration and Continental Breakfast	
Introduction and Milestones of the Managed Care Contractors Enrollment and Payment Policies and Procedures	Marla Kilbourne CMS
Plan Benefit Package Indicators Procedures- <i>PBP assignment is still a requirement, even with the delay of "Lock-In". This session will clarify and assist with current PBP functionality, PBP Correction Process, Default Application Signature Date (for the Cost Contracts) and the revisions for 2003</i>	Kim Miegel, Ed Howard
CMS System User ID Management – <i>A new streamlined process for User ID management and synchronization has been developed for MCOs who access the CMS systems. This session will describe the new initiatives from online ID requests and include a visit from the "Cyber Tiger".</i>	Helen Herlich, CMS
ESRD – Three New Systems– <i>Three new systems were available July 1st for End Stage Renal Disease Member Management. This session will describe the electronic 2728 form, REMIS and a new system for the ESRD providers.</i>	Matthew Leopold, CMS Janice Bailey, CMS
Prescription Drug Discount Card for Medicare Beneficiaries – <i>Medicare Beneficiaries will be offered a discounted RX Card. This session will provide an overview of the "Medicare Endorsed Prescription Drug Card Assistance Initiative".</i>	Teresa DeCaro, CMS
Medicare+Choice Organization Data Driven Monitoring - <i>The new monitoring guide is written in clear language, streamlined and considers quantitative methods. This presentation will indicate how to use the guide. .</i>	Chris Isenberg, Laura Minassian-Kiefel, CMS Ed Madden Group Health Plan of Puget Sound, BCBS Highmark
Monthly Reconciliation from a M+CO Perspective <i>A brief description and discussion about how one health plan conducts their monthly payment and membership reconciliation.</i>	Independence BCBS
Medicaid Health Status: What is it? <i>Medicaid can be one of the M+CO membership and payment indicators. This will describe the federal qualifications for the different types of Medicaid status</i>	TBA, CMS

New Options for M+C Contracting <i>CMS and MCOs are involved with demonstration projects such as the PPO option awarded on July 1st and other solicited options for creative product offerings. This is a brief description on some of these options and how CMS solicits new ideas.</i>	Ron Deacon, CMS
2004 Risk Adjustment Payment and Encounter Data Submission – <i>This session will address the calculation of the 2004 beneficiary risk factors payment amounts and the June 2004 deadline for the M+C Organization ambulatory data submission.</i>	Cynthia Tudor, CMS
Late Breaking News and Q&A to DPAP	Staff

Working Sessions

Working Sessions on September 13 will not provide basic training. The Working Sessions have been designed for experienced staff to address challenges, issues and problems that are complex and require innovative solutions.

Basic training will be offered on September 11, 2002. The hotel will be offering the special conference rate and attendees will be provided transportation to the CMS Central office in Woodlawn for this training.

September 13, 2002 Wyndham Baltimore Inner Harbor Hotel

ESRD Problem Solving: *This working session will not provide basic training.* Our team of experts, together with other attendees will address YOUR specific challenge. So bring enough detail or send your situation in advance to Chatcher10@cs.com.

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Walk Through the CWF changes: *This working session will not provide basic training.* Learn how the MCO will access the Plan Payment report information via the new “Health Plan Premium Payment” (referred to as the 820). Also learn how to use the 270 (inquiry) and 271 (response) to access beneficiary utilization and eligibility data from the CWF.

Cost Contracts Working Session: This session will focus on the specific issues that are unique to MCOs with cost contracts. Our team of experts, together with other attendees will address YOUR specific challenge. Items will include: reconciliation without using Axiom, three month retro activity, Cost Contractor exceptions, specific Cost Contractor audit requirements. So bring enough detail or send your situation in advance.

Complimentary Luncheon on September 12, 2002

Complimentary Lunch and Luncheon Speaker	
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A lunchtime speaker with a presentation on industry trends and updates. Watch the Website for more updates.

Please select your choice of entree below

Please select your choice of entrée. Your nametag will identify which entrée you have selected. If you do not select an entrée, you will be served the vegetarian selection.

London Broil

Grilled marinated flank steak thinly sliced with wild mushroom sauce, roasted rosemary new potatoes and sautéed seasonal vegetables.

Chicken Piccata

Classically sautéed with white wine, fresh lemon capers, butter linguini and asparagus

Linguini Pasta Primavera (Vegetarian Selection)

Julienne of Seasonal Vegetables tossed with Linguine Pasta and Extra Virgin Olive Oil